



Maji Safi Kila Wakati

KERICHO WATER & SANITATION CO. LTD

P.O. Box 1379 - 20200, KERICHO

Tel: (052) 2020602

Fax: (052) 2030583

E-MAIL: info@kewasco.co.ke

Temple Road, Next to Telkom House

Date 0 0 0 0 0 0 ...

Complaint No 0 0 0 0 ..

COMPLAINT FORM

Customer

Name

Account No

Tel No

Complaint Category

- Objection to Consumption (Units billed)
- Account Balances
- Undelivered Bills
- Uncredited Payments
- Payments Credited To Different Account
- Unbilled Active Accounts
- Billed Dormant Accounts
- Erroneous Disconnection
- Delayed Account Activation
- Penalty Charges
- Undelivered Services Charged(e.g sewer)
- Other(Please specify)

Please describe the complaint details here, be as brief as possible